



Board Meeting Agenda - MARKED
Thursday, February 16, 2023
Noon

Call to Order Chair Simpson-Brown

Roll Call All present

Approval of Minutes Approved

Old Business None

New Business

Approved on first and final reading

Resolution 1473 – A Resolution Authorizing and Approving the Disposal of a Parcel of Real Property of the Water Division of Knoxville Utilities Board (KUB) Located at 2122 Third Creek Road in Knoxville, Tennessee

President's Report

President Gabriel Bolas reminded Commissioners that Project Help is one of the programs used to support low and limited-income individuals and families in the community with utility bill assistance. He recognized Anna Freshour, Lead Customer Counselor, to provide an update on this year's Project Help campaign.

President Bolas advised Commissioners that KUB is launching a new program to provide customers another option for managing their utility bills. He recognized Stephanie Tallent, Lead Customer Service Analyst, to provide an overview of PrePay Billing.

President Bolas recognized Deanna Unger, Manager of Human Resources, to share a presentation about KUB's Apprenticeship programs.

Other Business None

Adjournment 1:00 p.m.