

**Knoxville Utilities Board
Board Meeting Minutes
Thursday, November 20, 2025 Noon**

Call to Order

The Knoxville Utilities Board met in regular session in the Larry A. Fleming Board Room at 445 S. Gay Street, on Thursday, November 20, 2025, pursuant to the public notice published in the January 4, 2025, edition of the *News Sentinel*. Chair Gibson called the meeting to order at 12:00 p.m.

Roll Call

Commissioners Present: Claudia Caballero, Cynthia Gibson, Kathy Hamilton, Celeste Herbert, and Phyllis Nichols

Commissioners Absent: Ron Feinbaum and Dr. Craig Pickett, Jr.

Approval of Minutes

Upon a motion by Commissioner Herbert and a second by Commissioner Caballero, the October 16, 2025 Board meeting minutes were approved by a roll call vote. The following Commissioners voted "aye": Caballero, Gibson, Hamilton, Herbert, and Nichols. No Commissioner voted "nay".

Old Business

None

New Business

None

President's Report

Natural Gas Purchasing and Winter Update

President Gabriel Bolas reminded Commissioners that staff provides an update each fall on the natural gas industry and KUB's compliance with natural gas purchasing requirements and a winter energy bill forecast. He recognized Sherri Ottinger, Manager of Rates and Analytical Services, to provide this year's update.

November 20, 2025

2025 United Way Campaign

President Gabriel Bolas advised Commissioners that we recently completed our annual employee-funded United Way campaign. The annual campaign reflects KUB's mission of service and employee commitment to the community. He recognized Kristy Lund, Manager of Fiber Customer Service, to share an overview of this year's campaign.

Mark B. Whitaker Water Treatment Plant Updates

President Bolas reminded Commissioners we provided an update on the main break at the Mark B. Whitaker Water Treatment Plant at last month's meeting. He recognized Kurt Stafford, Vice President of Engineering and Operations, to share details on the repair and provide updates on other projects at the facility.

Annual Report

President Bolas advised Commissioners the 2025 Annual Report is in their portfolios. It provides an overview of our services and finances, along with a comprehensive look at our sustainability efforts, community initiatives, and other accomplishments of KUB employees who are committed to serving our customers.

Other Business

None

Public Comment

None

Executive Session

Chair Gibson recognized Commissioner Hamilton, who in her capacity as Chair of the Audit and Finance Committee, made the motion to enter into Executive Session to discuss IT system security. Commissioner Nichols seconded the motion. She stated that following adjournment of the meeting, the Board would continue with an open lunch session where KUB matters may be discussed. She asked members of the public to exit the Board Room. Chair Gibson declared the Executive Session adjourned at 1:20 p.m.

November 20, 2025

Adjournment

There being nothing further to come before the Board, Chair Gibson declared the Board meeting adjourned at 1:21 p.m.



Cynthia Gibson, Chair



Mark Walker, Board Secretary

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