

**Knoxville Utilities Board
Board Meeting Minutes
Thursday, February 20, 2025 Noon**

Call to Order

The Knoxville Utilities Board met in regular session in the Larry A. Fleming Board Room at 445 S. Gay Street, on Thursday, February 20, 2025, pursuant to the public notice published in the January 4, 2025, edition of the *News Sentinel*. Chair Gibson called the meeting to order at 12:00 p.m.

Roll Call

Commissioners Present: Claudia Caballero, Ron Feinbaum, Cynthia Gibson, Kathy Hamilton, Celeste Herbert, and Phyllis Nichols

Commissioners Absent: Dr. Craig Pickett, Jr.

Approval of Minutes

Upon a motion by Commissioner Herbert and a second by Commissioner Caballero, the January 16, 2025 Board meeting minutes were approved by a roll call vote. The following Commissioners voted "aye": Caballero, Feinbaum, Gibson, Hamilton, Herbert, and Nichols. No Commissioner voted "nay".

Old Business

None

New Business

None

President's Report

FY25 Mid-year Update

President Gabriel Bolas recognized Mark Walker, Senior Vice President and Chief Financial Officer, to provide a mid-year update on financial and organizational performance.

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FY25 Strategic Initiative Electric System Strategy

President Bolas recognized John Gresham, Senior Vice President and Chief Engineering & Operations Officer, to provide an update on the initiative to develop strategies for the continued modernization of our electric system.

Project Help Campaign Update

President Bolas reminded Commissioners that Project Help is one of the programs used to support low and limited-income individuals and families in the community with utility bill assistance. He recognized Veronica Maddox, a Customer Counselor, to provide an update on this year's Project Help campaign.

Holston Hills Community Meeting Update

President Bolas recognized Tiffany Martin, Senior Vice President and Chief Customer Officer, to provide an update on the recent community meeting to discuss electric reliability with customers in the Holston Hills area.

Other Business

None

Public Comment

None

Adjournment

There being nothing further to come before the Board, Chair Gibson declared the Board meeting adjourned at 1:09 p.m.



Cynthia Gibson, Chair

Mark Walker, Board Secretary