

## Wastewater System

**Customers:** 75,216

**Service Territory:** 243 square miles

WASTEWATER

**Treatment Plants: 4** 

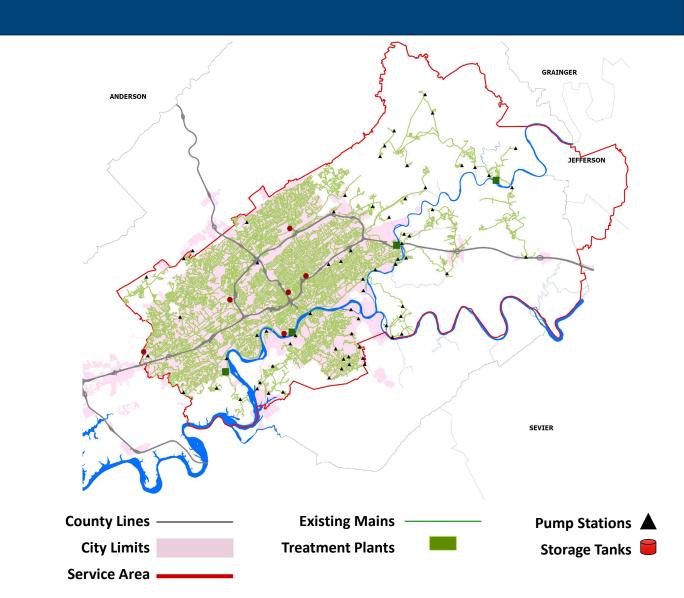
Lift Stations: 64

**Collection Mains:** 1,340 miles

**Storage Capacity:** 34 MG in 6 tanks

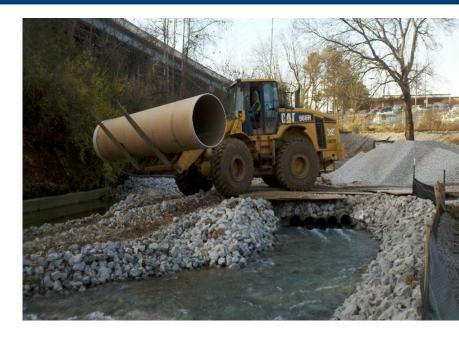
**Plant Maximum Capacity: 173 MGD** 

Average Flow: 37.75 MGD



## System Improvements

- Wastewater utility acquired from the City of Knoxville in 1987
- Consent Decree (CD) 2004 2022
  - Reduced sanitary sewer overflows (SSOs)
  - Upgrades to treatment plants
- Management, Operation, and Maintenance (MOM)
   Programs
  - Retain compliance
  - Performance and capacity
  - Protect the environment and community
  - Protection of assets and CD improvements





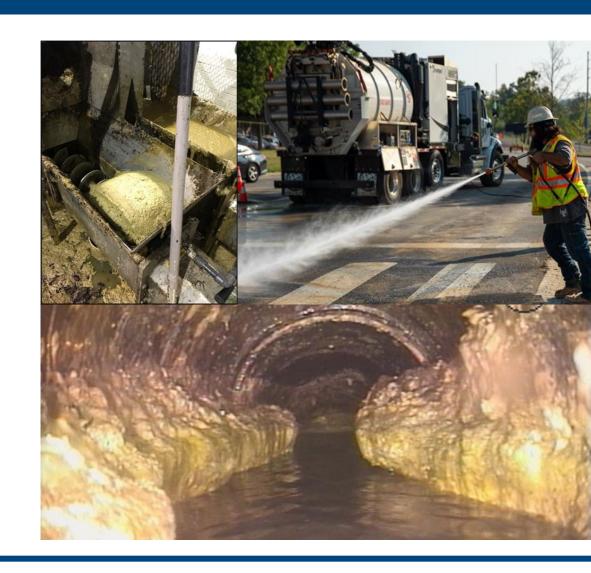
## Grease Control Program

- Reduce the frequency of grease related SSOs
- Control the Fats, Oils, & Grease (FOG) entering the wastewater collection system
  - Industrial discharges
  - Commercial food service facilities (FSFs)
  - Residential homes
- Enhance public awareness on grease collection and disposal



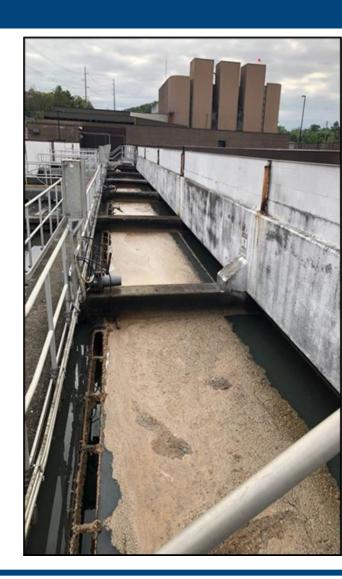
#### **Excessive Grease**

- Can cause SSOs
- FOG can harden and build up in the wastewater collection system
- Blockages and "Fatbergs"
- Customer plumbing failures
- Expensive clean-up and maintenance costs
- Impacts treatment operations



### Industrial Pretreatment

- Required by the EPA to protect utility assets, the environment, and community
- 23 permitted industries
  - Chemical manufacturers, landfills, food processors, laundries, metal finishers, grease recyclers, and pharmaceuticals
- Routine monitoring and inspections
- Grease limit of 100 mg/L
- Customer service and regulatory compliance



### **Food Service Facilities**

- 882 permitted food service facilities (FSFs)
- Requires proper equipment size and installation
- Routine compliance inspections
  - Equipment must be accessible
  - Grease content <25 % of total capacity</li>
  - Equipment in good working order
- Maintenance of grease equipment
  - Cleaning frequency
  - Follow-up inspections
  - Corrective actions

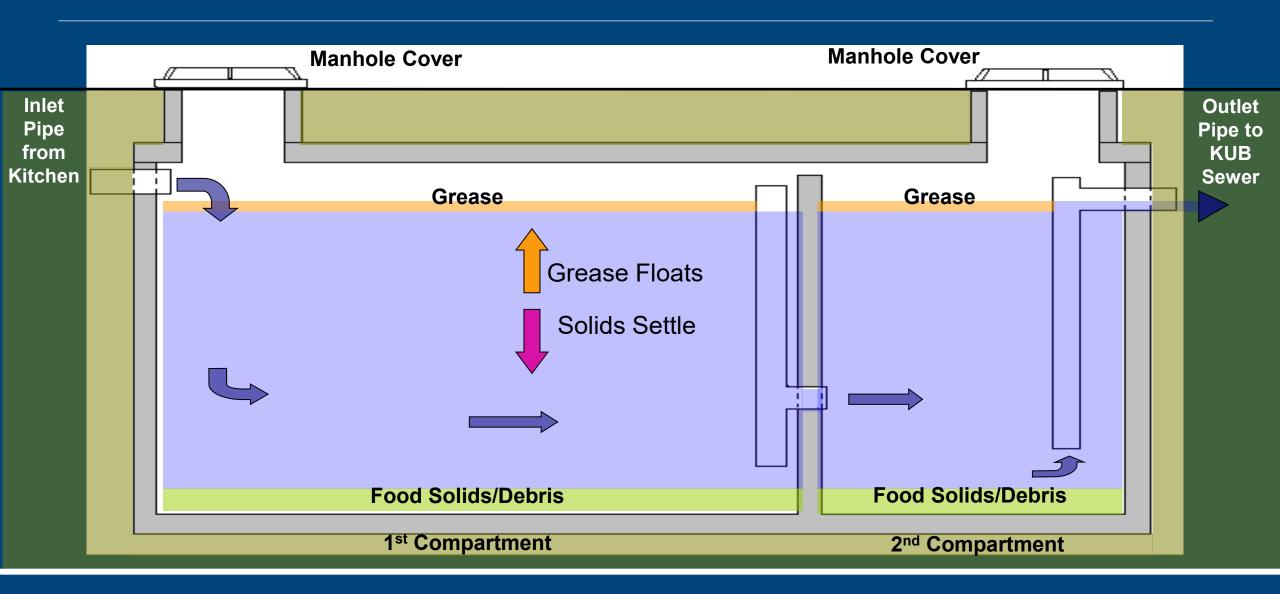


## Grease Control Equipment

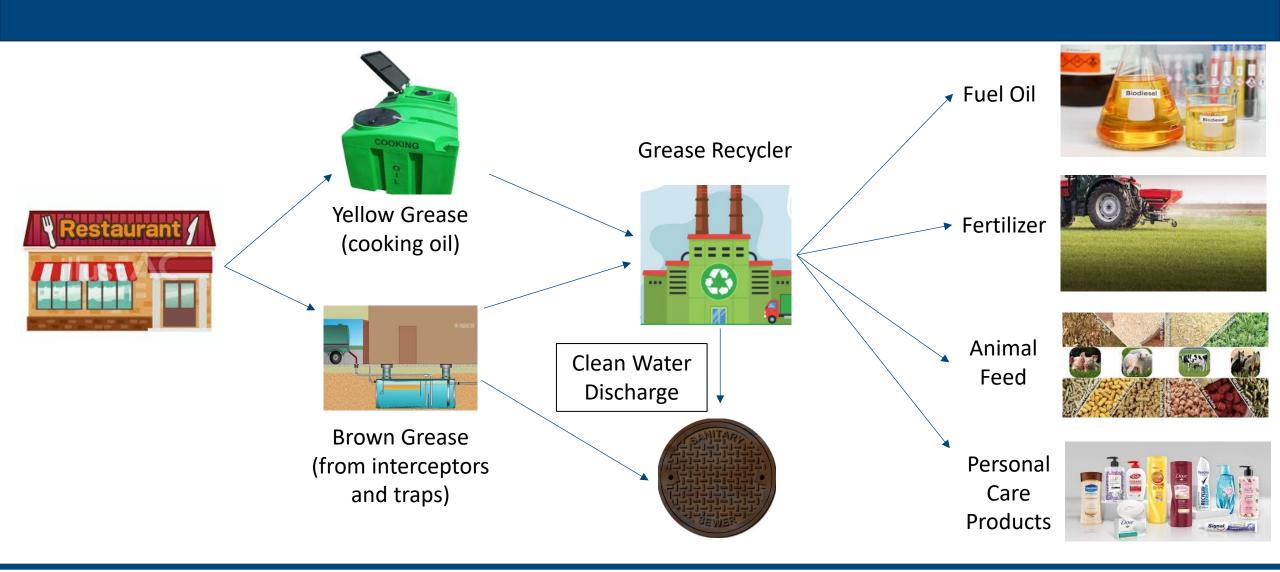
- Grease interceptors
  - Most common application
  - Size determined from EPA and plumbing codes
  - Required for dishwashers or garbage grinders
  - Example: Fast food chain restaurant
- Grease traps
  - Smaller in size
  - Only permissible in certain circumstances
  - Dishwashers and garbage grinders prohibited
  - Example: Convenience store



## How a Grease Interceptor Works



## Grease Recycling and Reuse



### Outreach and Education Efforts

- Can the Grease Program
- Website
- Social media
- Customer newsletter
- Public events



#### Can the Grease

PREVENT COSTLY REPAIRS AND PROTECT OUR ENVIRONMEN



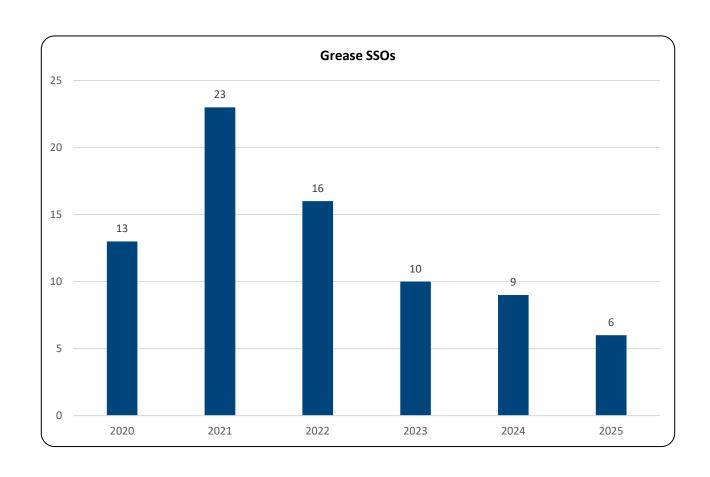


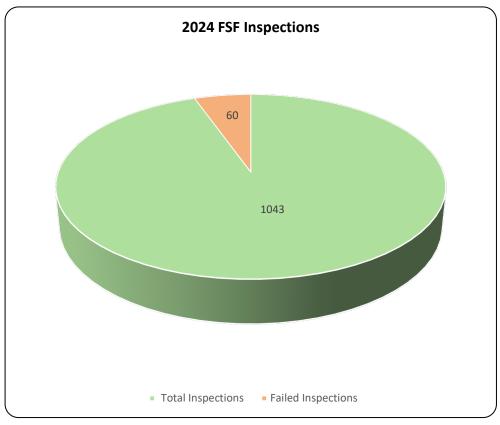


DON'T



## **Grease Program Compliance**





## Program Success

- Committed to SSO reductions and a clean environment
- Customer relationships
- Knowledgeable workforce
- Regulatory compliance
- Public engagement
- Good stewards of the collection system and plants



# Wastewater Treatment Process

#### **Normal Treatment Train**

N1. Influent Screens

**N2.** Grit Removal

N3. Primary Clarifier

N4. Aeration Tanks

N5. Final Clarifier

**N6.** Disinfection Contact Tank

**N7. Tennessee River** 

#### **Solids Treatment Train**

S1. Solids Thickener

S2. Digester

S3. Centrifuge

S4. Biosolids Cake

S5. Farm

#### Abnormal (High Flows) Treatment Train

**A1. Wet Weather Storage** 

**A2. Biological Contact Tank** 

A3. High Rate Clarifier



