

**Knoxville Utilities Board
Board Meeting Minutes
Thursday, March 19, 2026 Noon**

Call to Order

The Knoxville Utilities Board met in regular session in the Larry A. Fleming Board Room at 445 S. Gay Street, on Thursday, March 19, 2026, pursuant to the public notice published in the January 3, 2026, edition of the *News Sentinel*. Chair Gibson called the meeting to order at 12:00 p.m.

Roll Call

Commissioners Present: Claudia Caballero, Ron Feinbaum, Cynthia Gibson, Kathy Hamilton, Phyllis Nichols, Pete Pearson, and Dr. Craig Pickett, Jr.

Commissioners Absent: None

Approval of Minutes

Upon a motion by Commissioner Feinbaum and a second by Commissioner Nichols, the February 19, 2026 Board meeting minutes were approved by a unanimous voice vote. The following Commissioners voted "aye": Caballero, Feinbaum, Gibson, Hamilton, Nichols, Pearson, and Pickett. No Commissioner voted "nay".

Old Business

None

New Business

None

President's Report

Reliable Service Through Process

President Gabriel Bolas advised Commissioners that reliable service and rapid response to outages are among KUB's most important responsibilities. Residents across our community trust and rely on us for essential services they need daily. When storms hit or unexpected issues arise, our ability to act quickly and safely is what keeps that trust strong.

March 19, 2026

He recognized John Williams, Senior Vice President & Chief Infrastructure & Compliance Officer, to provide an update on how we prepare for and respond to storm events in our service area.

MBW - Water Supply Master Plan Update

President Bolas recognized Noah Newport, Water Systems Engineering Team Lead for Plants and Remote Sites, to share an update on KUB's Water Supply Master Plan, highlighting completed and in-construction projects as well as future projects.

Project Help Campaign Update

President Bolas reminded Commissioners that Project Help is an important program for supporting customers who are in need of assistance. He recognized Anna Freshour, a Customer Counselor, to provide an update on this year's Project Help campaign.

Announcements

Chair Gibson advised the Board there will be a brief business meeting at 9:00 a.m. on April 16th and public comments will be welcome before the meeting is adjourned. Following the conclusion of the business meeting, the financial workshop will begin focusing on the details of the fiscal year 2027 budget and long-range plan.

Other Business

None

Public Comment

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Adjournment

There being nothing further to come before the Board, Chair Gibson declared the Board meeting adjourned at 1:00 p.m.



Mark Walker, Board Secretary


Cynthia Gibson, Chair