



Knoxville Utilities Board

Natural Gas Appliance Rebate Application Checklist

- Purchase a new qualifying natural gas appliance.
Note: this offer is not valid for the replacement of existing natural gas appliances.
- Hire a licensed, insured contractor to install the appliance.
Note: homeowners can install new appliances provided they follow all local codes enforcement agency rules and requirements.
- Ensure your contractor purchases the appropriate permit from the local codes enforcement agency for the work being performed.
- Once the appliance installation has been completed, the work must be inspected by the local codes enforcement agency. You or your contractor should call codes enforcement to schedule the inspection. **A completed inspection ticket must be included with your rebate application paperwork.**
- Complete the appliance rebate application and submit the required documentation, which includes the application, the appliance invoice, the contractor's installation invoice and the completed inspection ticket. The rebate application and supporting documentation can be completed and submitted online at www.kub.org/rebates or a copy of the application can be printed and mailed, along with all supporting documentation to:

Knoxville Utilities Board
Attn: Appliance Rebate Program
P.O. Box 59017
Knoxville, TN 37950

Once the application and documentation have been reviewed and approved by KUB, the rebate will be credited to your KUB account.

Should you have questions about the appliance rebate program, please visit www.kub.org/rebates and look for the frequently asked questions. Or if you prefer, you can email your questions to rebates@kub.org.

Questions concerning permits and inspections should be directed to the local codes enforcement agencies.

City of Knoxville Permits & Inspections	(865) 215-2999
Knox County Codes Administration	(865) 215-2325, option 3
Town of Farragut Codes Enforcement	(865) 675-2384, option 1