Knowwhat's underground. Call & before you dig.

Some lines may only be a few inches below the surface – respect the marks and dig with care!

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Communications Line

Electric Line *Some line in conduit, other direct buried

Natural Gas Line

/Water Line

Sewer Line





Important Safe Digging Information

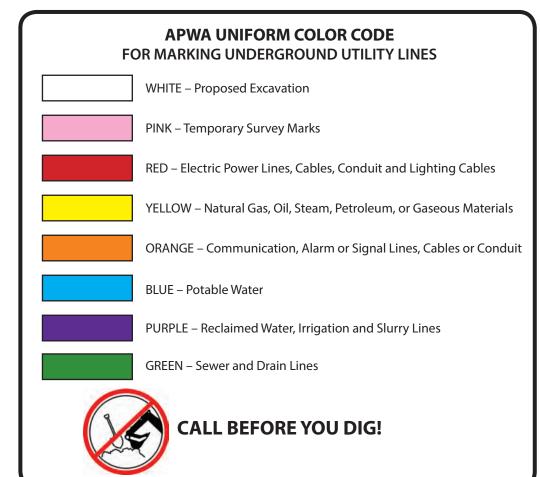
Your safety is important to KUB. Utility damage prevention and personal safety are everyone's responsibility, whether you are a design professional, homeowner, or excavator/contractor. Damages to underground lines can disrupt service to an entire neighborhood, harm diggers, and cost diggers fines and repair costs. Here's important information to help keep you safe.



Call 811 Before You Dig – It's the Law!

Safe digging can be a simple process if you follow these steps:

- 1. Call 811 or use the TN811.com website or the Tennessee811 app to submit a utility locate request
- 2. Outline the area to be excavated in white paint (i.e., "white lining")
- 3. Wait at least 72 hours (excluding holidays and weekends) until all utilities have been marked
- 4. Know the marks
- 5. Ensure utilities are located
- 6. Dig with care



Reporting Damage

If a utility is damaged, including tracer wires or pipe coating, follow these four steps to protect the safety of employees and the public and to ensure a repair is completed safely:

Step 1: Stop work immediately.

Step 2: Evacuate the trench or excavation. If natural gas is involved, evacuate to an area where you can no longer smell natural gas.

Step 3: Report the damage to the utility operator immediately. The KUB contact number is (865) 524-2911.

Step 4: Follow the instructions of the utility operator.