



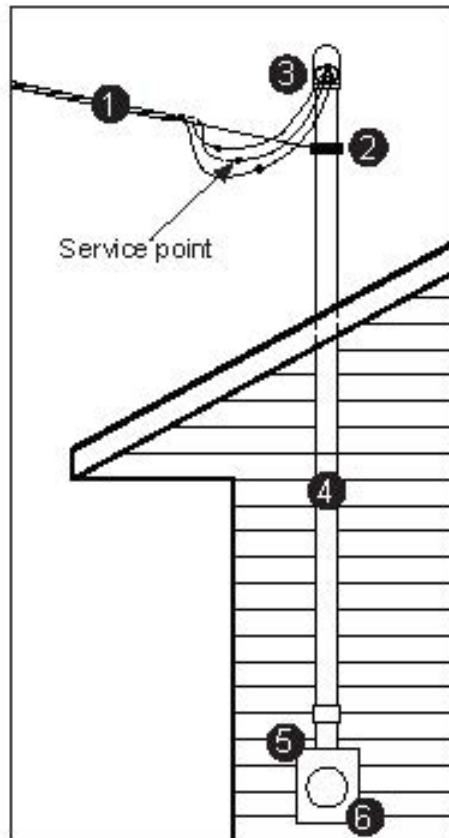
**Restoring Service:**

Please contact KUB after you have corrected the service equipment or vegetation issues that are the customer's responsibility. (Reminder: Contact a qualified electrician for assistance. KUB will lower the service line at no cost so you or your contractor can safely perform maintenance work.) Afterwards, call KUB at 865-524-2911 or 1-800-250-8068 to report your outage.

**If the service bracket attaches to the house in this manner (see 2 in the diagram below), KUB supplies and maintains it.**

KUB installs the customer's service line 1 and installs and maintains the service bracket 2 and electric meter 6. The customer is responsible for keeping vegetation away from the service line.

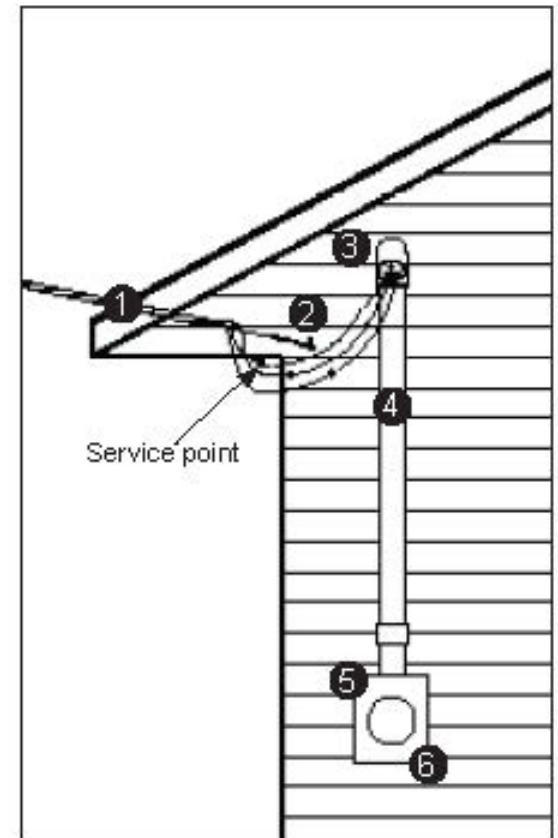
The customer is also responsible for maintaining the weatherhead 3, service cables 4, and meter socket 5, collectively the service equipment.



**If the service bracket attaches to the house in this manner (see 2 in the diagram below), it is the customer's responsibility.**

KUB installs the customer's service line 1 and electric meter 6. The customer is responsible for keeping vegetation away from the service line.

The customer is also responsible for maintaining the service bracket/eyebolt 2, weatherhead 3, service cables 4, and meter socket 5, collectively the service equipment.



- 1 **Service line:** The overhead wire from the pole to your house.
- 2 **Service bracket/eyebolt:** Attaches the service line to the house
- 3 **Weatherhead:** Attaches to the service line and prevents water damage to the wiring

- 4 **Service cables:** Connected from the weatherhead to the meter box and from the meter box to the panel inside the house
- 5 **Meter socket:** is installed by and is the responsibility of the customer.
- 6 **Meter:** is installed by and maintained by KUB.