

## our Vision

KUB creates connections and enhances the quality of life in our East Tennessee communities so everyone can thrive.

# our Mission

KUB exists to serve its customers as a trusted partner and steward, providing industry-leading energy, water, and fiber optic services.

## we Value

#### **Our Customers**

- Our services are safe, reliable, and affordable
- We are committed to great customer service
- Our decisions consider everyone's needs

### Our Co-workers

- We put safety first and take care of each other
- We take pride in our hard work and expertise
- We invest in our people

### **Our Community**

- We are committed to a cleaner environment
- We are personally invested in our community
- We help our region grow

#### **Our Culture**

- We always do our best and strive for better every day
- We hold ourselves to high ethical standards
- We value diversity, equity, inclusion, and belonging for all