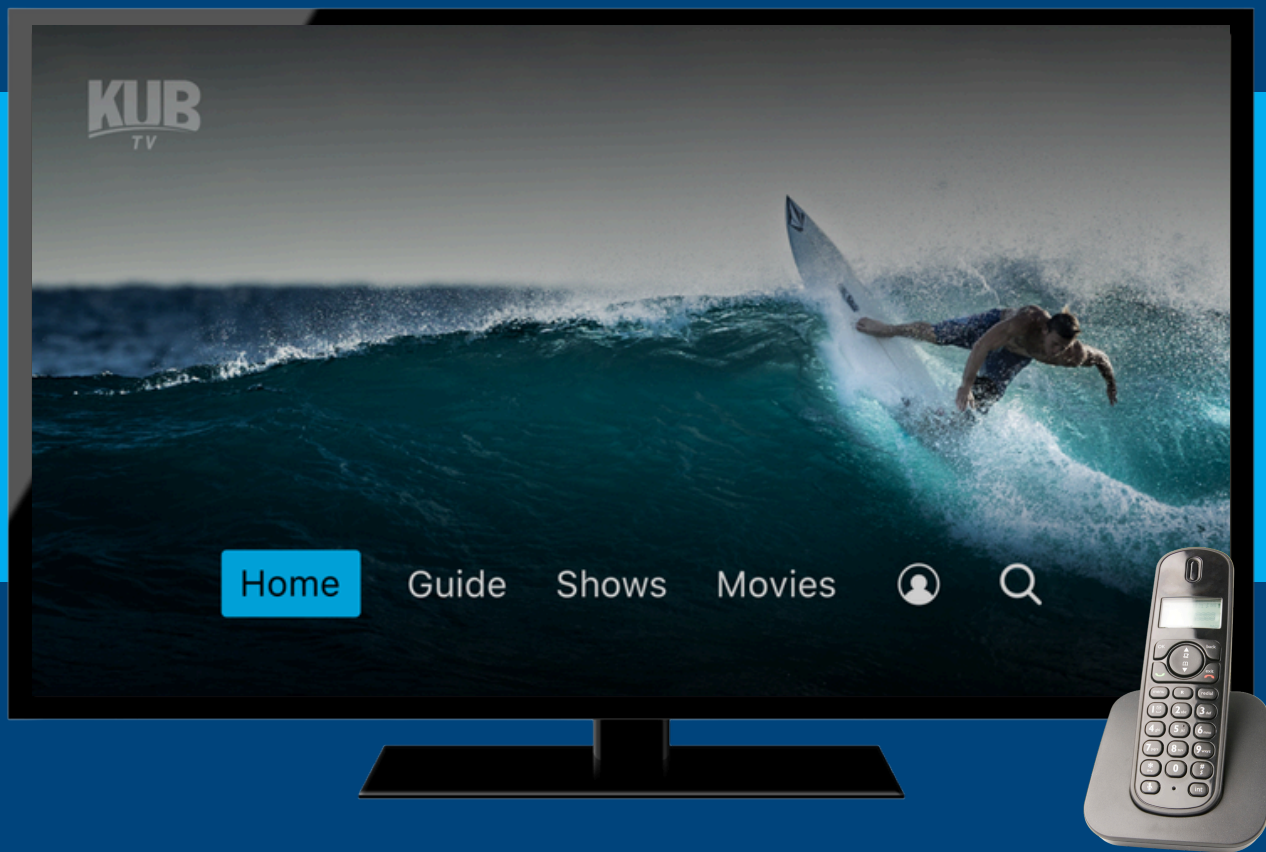


# KUB TV & Phone

Welcome Packet



Lets get started.

# TABLE OF CONTENTS

- Welcome ..... 3
- Getting Started ..... 4
- Using the Guide ..... 5
- Channel Features ..... 6
- Channel Guide ..... 7
- Firestick Functions ..... 8
- Firestick Remote ..... 9
- Home Phone ..... 10
- Phone Feature Codes ..... 11
- Contact Us ..... 12

## KUB TV: TV Your Way

---

- Congratulations on getting KUB TV! This packet will show you how to get the most out of your brand-new KUB TV experience by providing tips on how to get started, browse, search, set parental controls, and more.
- Access your favorite live, recorded, and on-demand content by downloading the KUB TV app on smart TVs, Amazon Fire TV, Android TV, Apple TV, and iOS and Android smartphones and tablets.

# GETTING STARTED

## Quick Tips for KUB TV

---

### Account Set Up

Once your service for KUB TV has been activated, you will receive an email to set up your new account. Click the **Create Password** button to set your password for your account. **Your username is the email address you signed up for TV service with.**

### Download the App

Easily install the app by searching for KUB TV on your smart TV, from the App Store on Apple or Play Store on Android. Sign into the app with your username and password.

### Find Something to Watch

KUB TV is easily organized across Guide, Shows, Movies, Search, and Profile. We've consolidated all of the different ways that you can watch your favorite content (live, on demand, or recorded) so that you don't have to go to different places to find the content you want to enjoy.

# USING THE GUIDE

---

## Browse the Guide

The guide is a channel-based way to browse live and upcoming content. You can filter out content you are not subscribed to and search by topics such as movies, sports, news, genres, and more. When you select a program, you'll see a 'quick view' which includes content descriptions and a preview. Inside the quick view, you can also set recordings and view a full show or movie detail page.

## Browse and Search

Quickly find shows you want to watch by searching across categories. You can also search for content by title to see results across live, on demand and upcoming.

## Watch and Learn

Users have the ability to continue watching content where you previously left of. The guide will also make present recommendations based off your personal watch history and popular content in each genre.

## Additional Access

Log into the web version of KUB TV at <https://smarttv.kubtv.org> for full access to your account, make updates to your profile, change passwords, and more.

# CHANNEL FEATURES

## Advanced Features are Available on Certain Networks.

---

### Start-over

If you turn on a program that has already started, you can use the start-over feature to go back to the beginning with just one click. The start-over feature becomes available two minutes into the program. The fast-forwarding function is disabled in Start-over.

### Lookback

Watch previously aired content for up to 72 hours of programming if you missed your favorite show and forgot to record it. Simply navigate backwards in the guide to watch programs that have already aired. The fast-forwarding function is disabled in Lookback.

### Out of Home

View channels while outside of your home WiFi network. Details on using your KUB Fiber provider login can be found [here](#). Available channels can be found on page 9.

**BRONZE**

- 1 KUB TV
- 2 WATE (ABC)
- 3 WVLT (CBS)
- 4 WTNZ (Fox)
- 5 WBIR (NBC)
- 6 WBXX (CW)
- 7 WVLT (MNT)
- 8 WKNX (Independent)
- 9 WKOP (East Tennessee PBS)
- 10 WBIR (MeTV)
- 12 PBS Kids
- 13 Create
- 14 World
- 15 The Weather Channel
- 16 AccuWeather
- 17 CSPAN
- 18 CSPAN2
- 19 CSPAN 3
- 20 HSN
- 21 Jewelry TV
- 22 QVC
- 23 Shop HQ
- 1019 Community TV
- 1020 Antenna TV
- 1021 Rewind TV
- 1022 COZI
- 1023 Start
- 1025 Bounce
- 1026 Grit
- 1027 True Crime Network
- 1028 Quest
- 1029 Story TV
- 1030 Heroes & Icons
- 1031 DABL
- 1032 GetTV
- 1033 Defy TV
- 1034 CTN
- 1035 Comet

**SPANISH LANGUAGE**

- 54 ESPN Deportes
- 55 Fox Deportes
- 128 Telemundo
- 129 NBC Universo
- 130 Enlace
- 226 MTV Tr3s
- 1001 Tele N
- 1006 CNN Espanol
- 1008 Hogar HGTV
- 1009 History En Espanol
- 1010 Discovery en Espanol
- 1011 Discovery Familia
- 1012 Cine Mexicano

**SHOWTIME**

- 400 Paramount+ with SHO East
- 401 Paramount+ with SHO West
- 402 SHO 2 East
- 403 SHO 2 West
- 404 SHO Extreme East
- 405 SHO Extreme West
- 406 SHO Next East
- 407 SHO Next West
- 408 SHO Women East
- 409 SHO Women West
- 410 SHO Familyzone East
- 411 SHO Familyzone West
- 412 SHO Showcase East
- 413 SHO Showcase West
- 414 SHO x BET East
- 415 SHO x BET West
- 420 The Movie Channel East
- 421 The Movie Channel West
- 422 The Movie Channel Xtra East
- 423 The Movie Channel Xtra West

**SILVER**

- 30 ESPN
- 31 ESPN2
- 32 FOX Sports 1
- 34 CBS Sports Network
- 35 FanDuel Sports South
- 36 FanDuel Sports Southeast
- 40 NFL Network
- 42 MLB Network
- 43 Golf Channel
- 44 Tennis Channel
- 45 ESPNNEWS
- 46 ESPNU
- 47 SEC Network
- 56 FanDuel Sports Extra
- 80 FOX News
- 81 FOX Business Network
- 82 MSNBC
- 83 CNBC
- 84 CNN
- 85 HLN
- 86 NewsNation
- 89 Reelz
- 90 TBS East
- 91 USA East
- 92 Bravo East
- 93 A&E East
- 94 MTV East
- 95 BET East
- 96 Oxygen East
- 97 E! East
- 98 VH1 East
- 99 CMT East
- 100 TruTV East
- 110 Hallmark Channel East
- 111 Hallmark Mysteries
- 113 Lifetime
- 114 LMN
- 116 TNT
- 117 ION
- 118 TV Land
- 119 AMC
- 120 FX
- 121 Paramount TV
- 122 Syfy
- 123 Freeform
- 124 Comedy Central
- 125 FXX
- 128 Telemundo
- 129 NBC Universo
- 140 HGTV
- 141 Magnolia Network
- 142 Food Network
- 144 Travel Channel
- 146 TLC
- 147 OWN
- 160 History
- 161 Smithsonian Network
- 164 Discovery Channel
- 165 Investigation Discovery
- 167 National Geographic
- 169 Animal Planet
- 170 MotorTrend
- 180 INSP
- 190 Nickelodeon East
- 191 Disney Channel
- 192 Disney Junior
- 194 Cartoon Network
- 195 Disney XD
- 210 TCM
- 211 FXM

\*plus all Bronze Channels

**CINEMAX**

- 330 Cinemax East
- 331 Cinemax West
- 332 5StarMAX
- 333 ActionMAX East
- 334 ActionMAX West
- 335 MaxLatino
- 336 MoreMAX East
- 337 MoreMAX West
- 338 MovieMAX
- 339 OuterMAX
- 340 ThrillerMAX East
- 341 ThrillerMAX West

**GOLD**

- 33 FOX Sports 2
- 49 ACC Network
- 50 Big Ten Network
- 52 Cowboy Channel
- 54 ESPN Deportes
- 55 Fox Deportes
- 87 BBC News
- 101 GSN
- 102 BBC America
- 103 TV One
- 104 MTV2
- 112 Hallmark Family
- 115 Lifetime Real Women
- 126 Sundance
- 127 IFC
- 130 Enlace
- 143 Cooking Channel
- 145 Destination America
- 148 WETv
- 149 FYI
- 150 LOGO
- 151 Discovery Life
- 162 American Heroes Channel
- 163 Military History Channel
- 166 Science
- 168 Nat Geo Wild
- 171 Vice
- 172 Crime & Investigation
- 182 BYU
- 183 Daystar TV Network
- 184 Catholic TV
- 185 3ABN
- 193 Nick Jr
- 196 Boomerang
- 197 Nicktoons
- 198 Great American Family
- 199 Discovery Family
- 200 Teen Nick
- 202 Nickelodeon West
- 203 Nickmusic
- 220 MTV Classic
- 221 MTV Live
- 222 BET Her
- 223 BET Jams
- 224 BET Soul
- 225 CMT Music
- 226 MTV Tr3s
- 1100 Adult Alternative
- 1101 Classic Rock
- 1102 Alternative
- 1103 Country Classics
- 1104 Americana
- 1105 Hot Country
- 1106 No Fences
- 1107 Bluegrass
- 1108 Folk Roots
- 1109 Easy Listening
- 1110 Swinging Standards
- 1111 Hit List
- 1112 Pop Adult
- 1113 Christian Pop & Rock
- 1114 Gospel
- 1115 Holiday Hits
- 1116 Flashback 70's
- 1117 Everything 80's
- 1118 Jukebox Oldies
- 1119 Jazz Masters
- 1120 The Blues
- 1121 Pop Classics
- 1122 Hip-Hop/R&B
- 1123 Exitos del Momento
- 1124 Rock En Espanol
- 1125 ALT Rock Classics
- 1126 Broadway
- 1127 Chamber Music
- 1128 Classic Masters
- 1129 Classic R&B Soul
- 1130 Dance Clubbin
- 1131 Eclectic Electronic
- 1132 Éxitos Tropicales
- 1133 Groove Disco and Funk
- 1134 Heavy Metal
- 1135 Hip Hop
- 1136 Jammin
- 1137 Jazz Now
- 1138 Kids Stuff
- 1139 Maximum Party
- 1140 Nothin But 90's
- 1141 Retro Latino

**GOLD, cont.**

- 1140 Nothin But 90's
- 1141 Retro Latino
- 1142 Ritmos Latinos
- 1143 Rock
- 1144 Romance Latino
- 1145 Smooth Jazz
- 1146 Soul Storm
- 1147 The Chill Lounge
- 1148 The Spa
- 1149 Y2k

\*plus all Bronze & Silver Channels

**STARZ**

- 500 Starz East
- 501 Starz West
- 502 Starz Cinema East
- 503 Starz Cinema West
- 504 Starz Comedy East
- 505 Starz Comedy West
- 506 Starz Edge East
- 507 Starz Edge West
- 508 Starz in Black East
- 509 Starz in Black West
- 510 Starz Kids East
- 511 Starz Kids West
- 520 Encore East
- 521 Encore West
- 522 Encore Action East
- 523 Encore Action West
- 524 Encore Black East
- 525 Encore Black West
- 526 Encore Classic East
- 527 Encore Classic West
- 528 Starz Encore Espanol
- 529 Encore Family East
- 530 Encore Family West
- 531 Encore Suspense East
- 532 Encore Suspense West
- 533 Encore Westerns East
- 534 Encore Westerns West
- 540 Indieplex
- 541 Retroplex

**HBO**

- 300 HBO East
- 301 HBO West
- 302 HBO2 East
- 303 HBO2 West
- 304 HBO Comedy East
- 305 HBO Comedy West
- 306 HBO Family East
- 307 HBO Family West
- 308 HBO Latino East
- 309 HBO Latino West
- 310 HBO Signature East
- 311 HBO Signature West
- 312 HBO Zone East
- 313 HBO Zone West

**NFL REDZONE**

- 41 NFL Redzone



# FIRESTICK

## 4K Firestick with Alexa Voice

### Instant Access

To set up a Firestick, just plug it into your TV and a power source, then connect it to your WiFi.

### App Access

Watch all your favorite streaming apps - KUB TV, Netflix, Hulu, Prime Video, HBOmax, Sling, and more!

### Voice Access

If you have Alexa, try using an Alexa skill to search using your voice.

### Home Button

Press the home button at any point to take you back to the start of your streaming experience.





# FIRESTICK REMOTE



# HOME PHONE

## Reliable, Crystal-Clear Calling and Advanced Features with KUB Home Phone.

### Phone Number

Keep your existing home phone number so you can stay connected and never miss a call. Need a new number? We have you covered.

### Unlimited Long Distance

Call out-of-town friends & relatives without high fees.

### Advanced Features

Access features like voicemail, call waiting, call forwarding, call blocking and more.



# PHONE CODES

Feature Codes are Codes you Dial on Your Phone to Perform Simple Tasks.

## Call Forward

### **Update Call Forward \*56**

\*56 will ask for the updated number calls should be forwarded to

### **Enable Call Forward \*72**

Forward all calls to the phone number entered after the feature code

### **Disable Call Forward \*73**

Cancels call forwarding

### **Toggle Call Forward \*74**

\*74 toggles call-forward on and off using the last call-forward settings used

## Voicemail

### **Reach Your Voicemail Box \*98**

The first time it will walk you through setting up the voicemail box

- Press 1 for new messages
- Press 2 for saved messages
- Press 5 to change your settings
- After listening to a message press:
  - 1 - Save, 2-Replay, 3-Forward, 7-Delete, 0-Main Menu

## Miscellaneous

### **Caller ID Block \*67**

For privacy, this will block your Caller ID name and number

### **Return Call \*69**

Return a call to the last number that called

### **Disable Caller ID Block \*82**

Unblock your number temporarily in case your call gets rejected

# KUB TV & Phone

Here to Help



[www.kub.org/fiber](http://www.kub.org/fiber)  
[kubfibersupport@kub.org](mailto:kubfibersupport@kub.org)  
(865) 524-2911

Contact us.

---