How Does KUB Restore Power?

After a storm has passed and conditions are safe, KUB crews begin work to restore power to customers. Their top priority is to restore power to critical services, like hospitals, and to large numbers of customers. They continue to prioritize jobs based on the number of customers affected, with the final jobs being those that may only impact a few customers — or even one customer — at a time.

You may see a Damage Assessor (DA) before you see a crew. DAs patrol the system ahead of repair crews. They determine what materials and resources will be needed to make each repair. That helps crews restore power more quickly, because the materials can be ready for them when they arrive.

Visit kub.org for more information