

# Wastewater System Inspection & Smoke Testing Notice



Beginning in early June and lasting through the end of the month (weather permitting), KUB and contractor crews will be working in the Fort Sanders area bordered by Seventeenth Street, Dale Avenue, Metron Center Way, and Clinch Avenue to inspect and test segments of the wastewater collection system as part of the Century II utility infrastructure improvement program. This work will help prevent wastewater system backups in your home or overflows in our environment.

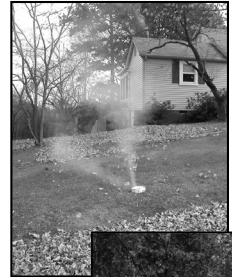
Crews will be working throughout the area, but it may be several weeks after work starts before they reach your property.

KUB and its contractors use **closed-circuit TV (CCTV) cameras, smoke testing, and/or dye testing** to locate problems with our wastewater pipes or your private wastewater lateral. (If you own your property, you also own your lateral, which is the pipe that connects your home or business to KUB's wastewater system.) The inspections and tests may also identify connections, such as roof, window well, or driveway drains, etc., that must be removed to avoid overloading the wastewater collection system with rainwater.

Crews will distribute door hangers with this information as a reminder just before smoke testing starts in your area. It is normal to see smoke exit your vent stacks, but if smoke comes out of your home's gutters, you may have an improper connection. The smoke can also enter your home through plumbing defects. *The smoke is non-toxic, is not a fire hazard, and will not harm children, pets, or plants. Anyone with respiratory problems should avoid breathing the smoke, however, to prevent temporary irritation.* If the smoke enters your home, it may set off your smoke alarm. Note the location of the smoke in your home, and call the number(s) on the door hanger. A contact person will be in the area with the smoke testing crew and will meet you to discuss how to correct the problem.

In the rare event that crews identify a specific need to access your home plumbing, KUB will contact you to schedule an appointment. [Note: *KUB employees or contractors do not ask to enter homes for unscheduled visits. Call KUB at 524-2911 if you have questions about crews working in your area.*]

For more information on smoke testing, including a map of the area to be tested near you, visit <http://www.kub.org/wps/portal/Customers/smoketesting>. Contact KUB at 558-2330 if you have questions about this work.





**Knoxville Utilities Board**

**P.O. Box 59017**

**Knoxville, TN 37950-9017**

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