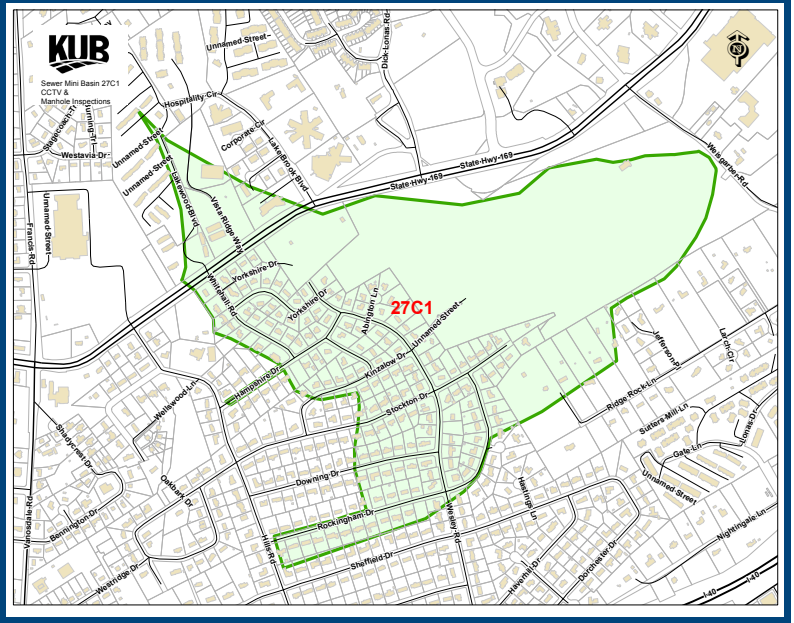
Wastewater Collection System Inspection Notice

Over the next several weeks, KUB contractor crews will be working in your area (see map at right) to inspect manholes and segments of wastewater mains as part of the Century II utility infrastructure improvement program. This work will help prevent wastewater system backups in your home or overflows in our environment.

Crews will be working throughout the area, but it may be several weeks after work starts before they reach your property.

KUB and its contractors use closed-circuit TV (CCTV) cameras to locate problems in manholes and/or wastewater system mains. The inspection crews will access pipes through manholes. Crews should not need to enter your home, but they may need access to manholes on your property. Digging may be required in some instances to uncover buried manholes.

In the rare event that crews identify a specific need to access your home plumbing, KUB will contact you to schedule an appointment. *[Note: KUB employees or contractors do not ask to enter homes for unscheduled visits. Call KUB at 865-524-2911 if you have questions about crews working in your area.]*



KUB has the right to work on private property where we have utilities, but we also respect your rights. Crews will attempt to notify you before accessing a manhole on your property. If no one is there but they can easily reach the manhole, they will leave a door hanger as notice that they were on your property. If crews can't reach a manhole (and no one is home), they will leave a door hanger asking you to contact KUB.

For more information on wastewater system inspections, including a map of the area to be inspected near you, visit www.kub.org. Contact KUB at (865) 558-2330 if you have questions about this work.

P.O. Box 59017
Knoxville, TN 37950-9017

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Scan this QR code for more information about KUB wastewater collection system inspections.