West Jackson Avenue
Streetscapes Utility Relocation Project

Project Information Sheet and Map

Project Area

This project will upgrade sections of natural gas, water, and sewer utilities along the section of West Jackson Avenue between North Broadway and the start of the ramp to Gay Street. Utility upgrades in this area are being completed ahead of the City of Knoxville's planned Streetscapes Project in this section of the Old City.

Project Overview

• Natural gas main to be replaced: 1,000 feet (5 service lines)
• Water main to be replaced: 950 feet (5 fire hydrants and 9 service lines)
• Sewer main to be replaced: 502 feet (3 manholes and 3 service lines)
• Total project cost: $580,000

Project Details

• Safety of public and workers during this project is KUB's highest priority
• Construction methods include boring and open-cut trenching
• Project coordinated with City of Knoxville
• Existing mains and services will remain active until construction and tie-ins to new mains are complete
• KUB will coordinate planned service interruptions for tie-ins to the new mains
• KUB will coordinate to maintain means of ingress/egress to businesses, offices, and parking areas

Traffic Impacts

• Through traffic road closure in the construction zone for the duration of the project
• At least one sidewalk will remain open at all times to provide customer access to businesses
• Where possible, KUB will coordinate to maintain means of ingress/egress to businesses, offices, and parking areas
• Where possible, efforts will be made to coordinate work around special events and to minimize potential conflicts

Project Schedule

• Joined City of Knoxville at a public meeting on October 13
• Construction to begin in early November 2016
• All utility construction scheduled for completion by April 2017
• Weekday work hours will be from 6 a.m.–6 p.m.
• Some overnight and weekend work may be required to accommodate ingress/egress issues, planned service interruptions, and to facilitate timely completion
• Temporary utility service interruptions may be necessary on this section of West Jackson Avenue and nearby side streets
• 24-hour notice will be provided ahead of all planned service interruptions
• Temporary decreases in water pressure may occur
• City Streetscapes Project will extend beyond completion of utility construction

Project Communications

• **KUB Major Construction Projects Blog.** Includes weekly updates on utility traffic control and utility construction progress
• Blog Link – http://kubmajorprojects.blogspot.com/
• Send your e-mail address to **blog@kub.org** to receive updates
• **Project hotline** – **558-2330** – After normal business hours
• Updates posted on www.kub.org (Special Projects Page)
• Information posted on KUB's Online Construction Projects Map (visit www.kub.org, click on "Maps" link at top of homepage, then click on "Construction Projects Map")
• **Social Media —** key updates and information about the project posted on Facebook and Twitter

KUB Project Contact

Massamba Fall
Customer Support
Office: **558-2126**
Cell: **705-3501**
Weekdays,
7 a.m.–4 p.m.

After Hours/Weekends

Main KUB Phone Number:
   524-2911
Customer Support Hotline:
   558-2330 (Leave recorded message. Responded to by end of next business day.)

KUB Century II Program

Century II is KUB's long-range program to improve and maintain our utility systems for our customers. It will help move KUB into our second century of service through sound planning, resource allocation, and continued or accelerated investment. Century II reflects KUB's commitment to provide reliable utility services and meet customers' needs—now and in the future. Anticipating and addressing needs now provides long-term benefits. Visit www.kub.org for more details about the Century II program.

Century II

KUB Investing for Another 100 Years

See reverse for project area map.

KUB Utility Relocation Project
City of Knoxville West Jackson Avenue Streetscapes
North Broadway to Start of Ramp to Gay Street
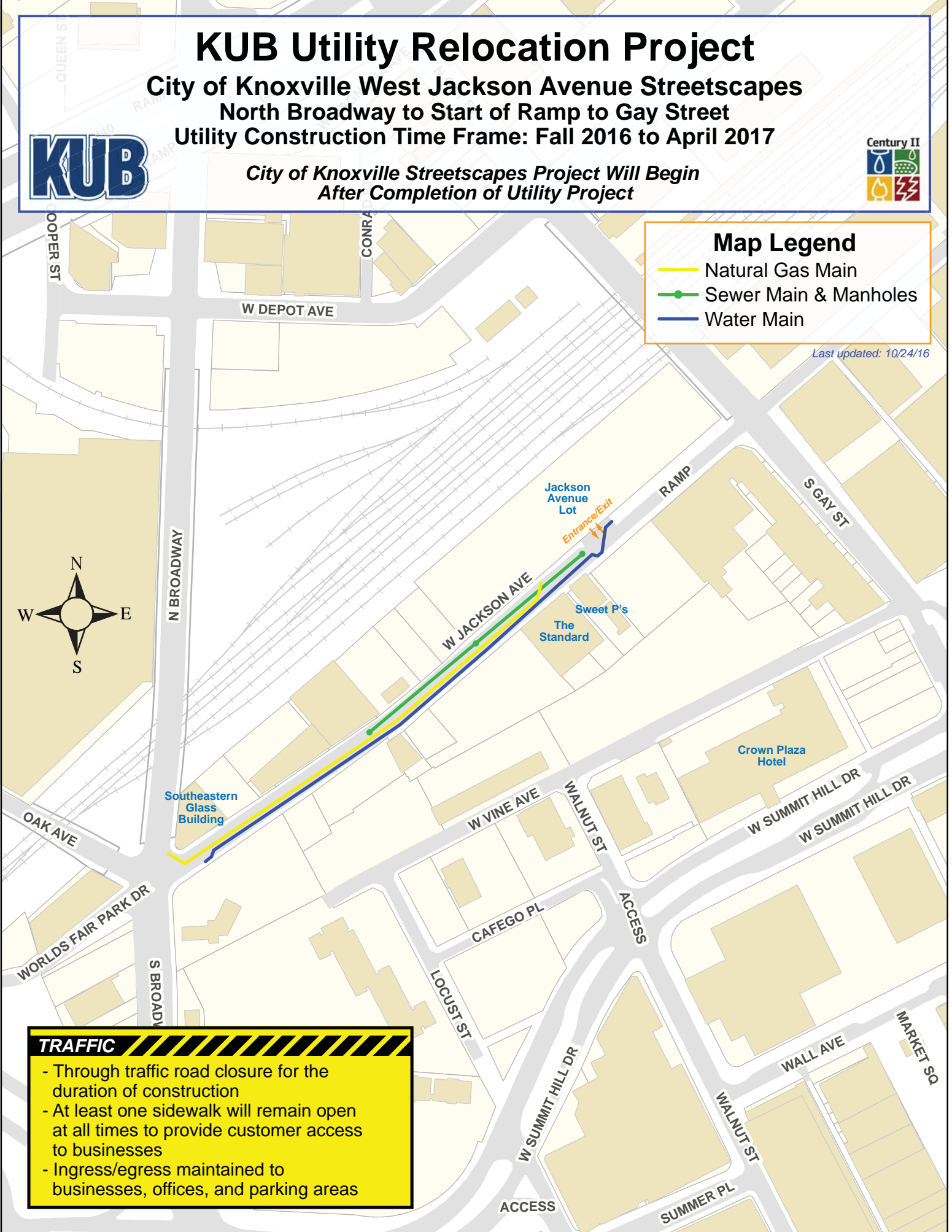### Utility Construction Time Frame: Fall 2016 to April 2017

City of Knoxville Streetscapes Project Will Begin
After Completion of Utility Project

KUB

Century II

Map Legend
— Natural Gas Main
—●— Sewer Main & Manholes
— Water Main

Last updated: 10/24/16

QUEEN ST

COOPER ST

CONRAD

W DEPOT AVE

N BROADWAY

RAMP

Jackson Avenue Lot

Entrance/Exit

S GAY ST

W JACKSON AVE

Sweet P's

The Standard

Crown Plaza Hotel

W VINE AVE

WALNUT ST

W SUMMIT HILL DR

W SUMMIT HILL DR

N

W — E

S

Southeastern Glass Building

OAK AVE

WORLDS FAIR PARK DR

S BROADWAY

CAFEGO PL

LOCUST ST

ACCESS

W SUMMIT HILL DR

WALL AVE

MARKET SQ

WALNUT ST

ACCESS

SUMMER PL

TRAFFIC

- Through traffic road closure for the duration of construction
- At least one sidewalk will remain open at all times to provide customer access to businesses
- Ingress/egress maintained to businesses, offices, and parking areas