



Media Advisory #4

May 28, 2017
For Immediate Release

For more information, contact:
KUB Community Relations

Customers Out: 3,283
Peak Outage Number: 49,275
Crews Working: 45 crews (including from Georgia, North Carolina, and Kentucky)

KUB continues to assess damages, clear trees and debris, and make repairs to the system to facilitate power restoration to all impacted customers. Forty-five crews are working 16-hour shifts rotating around the clock, and will continue to do so until all customers have been restored. KUB and contract crews have restored power to more than 49,000 customers within 24 hours of severe weather impacting the KUB service territory.

Stay Away from Downed Power Lines / Contact with Trees and Limbs

As restoration efforts continue, KUB advises customers to stay well away from any downed power lines as they may be energized. Also be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided. Trees and limbs on the ground may be in contact with energized power lines and may pose a threat as well. Additionally, customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews.

Restoration Time Frames

Large numbers of trees and wires were reported down following the storm. Crews have had challenges accessing the lines due to the number of downed trees and other damage – even getting to the job has been difficult in some cases. Every job is different, and some jobs require more extensive repairs than others. *Given these challenges, a definite time frame for restoration of specific areas is not available. However, based on information available at this time, KUB expects restoration to continue into Tuesday.*

KUB thanks its customers for their continued patience and support as crews work around-the-clock to restore service.

KUB determines the order of restoration in the following sequence:

- Critical system loads that include communications systems, water/wastewater pump stations, hospitals, and other services vital to public welfare. [COMPLETE]
- Transmission lines (the backbone of the electric system) serving large numbers of customers. [COMPLETE]
- Substation equipment that can impact large numbers, as well. [COMPLETE]
- Distribution lines serving subdivisions, large housing areas, and commercial areas. [IN PROGRESS]
- Service lines and transformers that serve small numbers of customers. [IN PROGRESS]
- Service lines and transformers serving individual customers. [IN PROGRESS]
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For your convenience, the latest outage numbers and storm tips can be found at our Web site, www.kub.org.

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