

NEWS RELEASE

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For Immediate Release

For more Information, contact:
KUB Community Relations

Remember to Call 811 on 8-11-20 and Every Day *Know what's below. Always call before you dig.*

KUB reminds the public to keep yourself and your neighbors safe by calling 811 ahead of any digging project to have underground utilities marked for free. Damaging underground utility lines is dangerous and can lead to costly repairs and inconvenient utility service disruptions. By having your utilities marked, you will know where it is safe to dig and where you should use additional caution in completing your project.

Anyone intending to engage in digging, excavation, moving of earth, demolition, or any type of activity that could damage underground utility lines is required by Tennessee State Law to notify Tennessee (811) of their intent to dig no less than three business days before the work is scheduled to begin. Tennessee 811 will then notify KUB and other member utilities about the proposed work, and the utility-owned underground utilities and natural gas service lines within the requested excavation site will be marked for free with paint or flags so customers will know where to dig safely during excavation. Utility lines need to be properly marked because even when digging only a few inches deep, the risk of striking an underground utility line still exists.

Calling 811 is the law, and it's never been easier to do with the free Tennessee 811 app, which is available to make locate requests from your mobile device. You can download Tennessee 811's mobile app for both Android and Apple devices and have quick access to Tennessee 811's resources. This convenient new feature provides another line of communication when you are at home, in your office, or working from a job site. This app is free and can be used to submit or check on the status of a locate request, search for locate tickets, and access the Tennessee 811 handbook among other useful tools.

A call must be placed to 811 before **every** digging project, from simple landscaping projects, like planting trees or shrubs, to building a deck or installing a mailbox. For more information on Call 811, visit www.call811.com. For local Call 811 information, visit www.tenn811.com, or visit KUB's website at www.kub.org/811 and navigate to the Safety webpage. To report damage to a KUB utility line, call 865-524-2911 immediately.

KUB, a municipal utility serving Knox and parts of seven adjacent counties, provides reliable electric, gas, water, and wastewater services to more than 464,000 customers.

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