

## NEWS RELEASE

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For Immediate Release

For more Information, contact:  
KUB Community Relations

### **Remember to Call 811 on 8-11-18 and Every Day** *Know what's below. Always call before you dig.*

KUB and other utilities nationwide are joining the Common Ground Alliance (CGA) to remind customers and contractors to call 811 before digging to have underground utilities marked for free. According to data compiled by CGA, there are more than 20 million miles of underground utilities in the United States, which equates to more than one football field's length of underground utilities for every man, woman, and child in the U.S. By calling 811, you reduce your risk of damaging these underground lines to less than 1 percent.

Anyone intending to engage in digging, excavation, moving of earth, demolition, or any type of activity that could damage underground utility lines is required by Tennessee State Law to notify Tennessee One Call (811) of their intent to dig no less than three business days before the work is scheduled to begin. Tennessee One Call will then notify KUB and other member utilities about the proposed work, and the underground utilities within the requested excavation site will be marked for free with paint or flags so customers will know where to dig safely during excavation. Utility lines need to be properly marked because even when digging only a few inches deep, the risk of striking an underground utility line still exists.

Calling 811 is the law, and it's never been easier to do with the free Tennessee One Call app, which is available to make locate requests from your mobile device. You can download Tennessee 811's mobile app for both Android and Apple devices and have quick access to Tennessee 811's resources. This convenient new feature provides another line of communication when you are at home, in your office, or working from a job site. This app is free and can be used to submit or check on the status of a locate request, search for locate tickets, and access the Tennessee 811 handbook among other useful tools.

A call must be placed to 811 before **every** digging project, from simple landscaping projects, like planting trees or shrubs, to building a deck or installing a mailbox. For more information on Call 811, visit [www.call811.com](http://www.call811.com). For local Call 811 information, visit [www.tenn811.com](http://www.tenn811.com), or visit KUB's website at [www.kub.org](http://www.kub.org) and navigate to the Safety webpage. To report damage to a KUB utility line, call 865-524-2911 immediately.

*KUB, a municipal utility serving Knox and parts of seven adjacent counties, provides reliable electric, gas, water, and wastewater services to more than 457,000 customers.*

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