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## News Release

August 27, 2018  
For Immediate Release

For more information, contact:  
KUB Community Relations

### **KUB Contracts with New Meter Reading Company**

After a recent bid, KUB awarded its meter reading contract to Bermex Metering Services, effective September 4, which will replace Olameter, KUB's meter reading contractor since 2013. Bermex will read meters and perform other related service work within KUB's service territory.

Bermex trucks will have their company logo and a "Contractor for KUB" decal, and its employees will also have blue uniforms with "Meter Services" safety vests and ID badges to help customers recognize who is in their neighborhood or on their property.



"We want to ensure KUB customers are aware of the contractor change to help alleviate any concerns they may have," said Dale Grubbs, KUB Customer Service. "During August and September, customers will see a message about the name change in the monthly Connection newsletter, on bills, and at [kub.org](http://kub.org)."

Always ask to see KUB ID before letting anyone claiming to be from KUB into your home, even if you set up the visit. KUB workers and contractors will always carry identification when working around your home or responding to a concern at your home. Call 865-524-2911 if necessary to verify. If you are still unsure, call 911. Note: KUB never calls asking for financial information or collects payments at homes. For more information, visit [www.kub.org/meters](http://www.kub.org/meters).

*KUB is a municipal utility serving Knox and parts of seven adjacent counties and provides electric, gas, water, and wastewater services to more than 457,000 customers.*

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