



News Release

December 16, 2016
For Immediate Release

For more information, contact:
KUB Community Relations

KUB Payment Center Hours for Winter Holidays

In observance of the upcoming Thanksgiving, Christmas, New Year's, and Martin Luther King Jr. holidays, KUB will limit the hours for payment centers. Listed below are the dates and hours for payment center operation:

Friday, December 23 (Christmas Holiday)

4428 Western Ave (640 Plaza) – Open 8:30 a.m. – 12 p.m.
All other locations closed

Monday, December 26 (Christmas Holiday)

All payment centers closed

Monday, January 2 (New Year's Day)

All payment centers closed

Monday, January 16, 2017 (Martin Luther King, Jr. Day)

All payment centers closed

Customers may pay their KUB bills with cash, check, or credit card at convenient PaySite kiosks located in participating Quick Stop, E-Z Stop Food Marts, Food City Stores, and the KAT Transit Center. (Please note: The kiosk provider, PaySite, charges a convenience fee of \$1.95 for check or cash, and \$2.95 for credit per transaction). Customers will be provided with a receipt, and the payment credit will post real-time. Visit www.kub.org for a complete list of kiosk locations and hours. Most stores housing the kiosks are open 6 a.m. – midnight, seven days a week. That gives customers the added flexibility of receiving real-time credit for payments even on nights, weekends, and holidays, when the KUB Payment Centers are closed. Also available is the CheckFree Pay at area Walmart and Kmart stores. This payment transaction fee is \$2, and your payment will post immediately.

Customers with utility emergencies or other immediate needs will still be able to contact KUB by phone at 524-2911 on the noted holidays. For customer convenience, online payments can be made anytime at www.kub.org. Secure payment drop boxes are also available at each payment center location.

KUB is a municipal utility serving Knox and parts of seven adjacent counties and provides electric, gas, water, and wastewater services to more than 445,000 customers.

###