



News Release

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For Immediate Release

For more information contact:
KUB Community Relations

KUB Announces Payment Centers Closed for Labor Day

In observance of the Labor Day holiday, KUB's payments centers will be closed Monday, September 4. They will reopen Tuesday, September 5.

Customers with utility emergencies or other immediate needs will still be able to contact KUB by phone at 524-2911. For customer convenience, online payments can be made anytime at www.kub.org. Secure payment drop boxes are also available at each payment center location.

Customers may pay their KUB bills with cash or check at convenient PaySite kiosks located in participating Quick Stop, E-Z Stop Food Marts, Food City Stores, and the KAT Transit Center. (Please note: The kiosk provider, PaySite, charges a convenience fee of \$1.95 per transaction). Customers will be provided with a receipt, and the payment credit will post real-time. Visit www.kub.org for a complete list of kiosk locations and hours.

Also available is the CheckFree Pay at area Kroger, Walmart, and Kmart stores. This payment transaction fee is \$2, and your payment will post immediately.

Most stores housing the kiosks are open 6 a.m. – midnight, seven days a week. That gives customers the added flexibility of receiving real-time credit for payments even on nights, weekends, and holidays, when the KUB Payment Centers are closed.

Visit www.kub.org for a complete list of locations and hours.

KUB is a municipal utility serving Knox and parts of seven adjacent counties and provides electric, gas, water, and wastewater services to more than 453,000 customers.

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