



## News Release

December 28, 2020 – 8 p.m.  
For Immediate Release

For more information, contact:  
KUB External Relations

### KUB Storm Update Advisory #6

**Customers Out:** 75

**Peak Outage Number:** 23,635

**Crews Working:** Approximately 50 crews

**Estimated Restoration Time:** Most customers will be restored by this afternoon, with a few customers remaining off until this evening.

Since the storm hit on Christmas Eve, more than 31,000 customers (with a peak of 23,635) have been affected by electric service outages over the last four days. Crews have faced challenges with new reported outage events throughout the day on Sunday as melting snow and wet soil have caused more damage from trees and limbs, creating an additional 88 outage events affecting 937 customers on Sunday. Crews will work to complete repairs for all customers who remain without power while also responding to any additional outages that occur related to the warming weather.

KUB anticipates this will be the last news release related to this storm. Future updates can be found on KUB's Facebook and Twitter. As a reminder, KUB does not monitor social media for outage reports. Customers are asked to call KUB at 524-2911 or 1-800-250-8068 to report outages, or report them online.

#### **Stay Away from Downed Power Lines / Contact with Trees and Limbs**

KUB reminds customers to stay well away from any downed power lines as they may still be energized. Additionally, trees and limbs on the ground may be in contact with energized power lines and pose a threat. Be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided.

Customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews. Customers are asked to practice pandemic-safe physical distancing and use caution when encountering work zones on area roadways.

“KUB is incredibly thankful to our employees and contract crews who responded over the long holiday weekend, sacrificing time with family and loved ones in what has already been a tough year,” said Gabe Bolas, KUB President and CEO. “Also, the support and patience of our customers who were impacted by this storm is instrumental. We know that being without power at Christmas is difficult, but the kind words and support from the public bolster our crews and remind them that their hard work is appreciated.”

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