



Media Advisory

March 1, 2017
For Immediate Release

For more information, contact:
KUB Community Relations

KUB Prepares for Severe Weather

Preparations are underway for the predicted severe weather in the KUB service territory this afternoon. KUB will continue to monitor weather conditions and implement storm plans accordingly. The forecast calls for damaging winds and possible hail. The predicted winds could likely cause downed trees and limbs bringing down power lines and creating outages. KUB is prepared to respond should the outages occur. KUB has pre-planned the storm response and several off-system crews are prepared to assist. In the event of outages on the KUB system, crews will work safely and quickly to restore service to all those who are impacted.

KUB would like to remind customers to stay away from downed power lines. Please note their location and report them to KUB. Below are some helpful tips ahead of severe weather. For more tips, visit the Outage Center of www.kub.org.

Reporting Your Outage

Customers are advised to plan accordingly for inclement weather. This includes making sure your account is updated with the correct phone number, which allows customers to quickly and easily report their outage via our automated phone system by calling 524-2911 or 1-800-250-8068. Outages can also be reported online at www.kub.org. The automated phone system and online are the fastest ways to report your outage. *KUB would also like to remind customers that we do not check Facebook or Twitter postings to gather information on the locations of power outages. For account security, social media is not connected to customer accounts, and customers should never post their account information on social media.*

Check for Updates on the Online Outage Map

Please refer to the Online Outage Map for the latest outage numbers. The map can be found at www.kub.org. The information refreshes every 15 minutes, and you'll need to refresh the map to get the latest information. By logging into your online KUB account, you can also check the status of your individual outage. Estimated Restoration Times (ERTs) will be provided when they become available.

Emergency Preparedness Kit

Keep emergency supplies on hand such as batteries, flashlights, a battery-operated radio, nonperishable food items, bottled water, and a charged cell phone. The Red Cross suggests including a supply of your necessary medications. Please visit www.kub.org or www.redcross.org for more information on creating a storm kit.

KUB, a municipal utility serving Knox and parts of seven adjacent counties, provides reliable electric, gas, water, and wastewater services to more than 453,000 customers.

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