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## **Media Advisory - Storm Update #1**

9 a.m. – Tuesday, November 6, 2018  
For Immediate Release

For more information, contact:  
KUB Community Relations

Customers Out: 19,117  
Peak Outage Number: 31,958

Following severe weather in the KUB service territory, nearly 32,000 customers lost power. More than fifty KUB and contract crews are responding across the area to assess damages, clear trees and debris, and restore power to impacted customers.

Impacted polling locations will be priority for power restoration.

### **Online Outage Map**

Please refer to this map for the latest outage numbers. The information is refreshed every 15 minutes. Remember to refresh your computer to get the most current outage totals if you have had the outage map page open for an extended period.

### **Stay Away from Downed Power Lines / Contact with Trees and Limbs**

As restoration efforts continue, KUB advises customers to stay well away from any downed power lines as they may be energized. Also be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided. Trees and limbs on the ground may be in contact with energized power lines and may pose a threat as well. Additionally, customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews.

Also, KUB would also like to remind customers that dig-ins to buried utilities can hurt people and damage property. As customers prepare to restore property from possible storm damage they may need to Call 811 three days before digging to have buried utility lines located and marked. It's a free service to the customer.

### **Reporting An Outage**

Please report all power outages immediately to KUB to ensure you are on the list for repairs. Call 865-524-2911 to report outages, or report it online at [www.kub.org](http://www.kub.org). KUB would also like to remind customers that we do not check social media pages to gather information on the locations of power outages, and customer account information is not connected to social media.

### **Safety Tips**

More Storm tips are available on [www.kub.org](http://www.kub.org) under the "Safety and Outages" tab. And the Red Cross has tips on its site at <http://www.redcross.org/news/article/American-Red-Cross-Offers-Winter-Storm-Safety-Tips>.

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