



Media Advisory #3

March 1, 2017 3:30 p.m.
For Immediate Release

For more information, contact:
KUB Community Relations

Customers Out: 716
Peak Outage Number: 4,733
Crews: More than 70

Strong winds and periods of severe storms have resulted in scattered power outages across the KUB service territory. KUB crews, as well as off system crews, were staged across the area ahead of the storms to aid in restoration efforts. Crews will continue to respond to outages, working rotating shifts around the clock until restoration is complete.

Reporting Your Outage

Customers should report their outage via our automated phone system by calling 524-2911 or 1-800-250-8068. Outages can also be reported online at www.kub.org. The automated phone system and online are the fastest ways to report your outage. *KUB would also like to remind customers that we do not check Facebook or Twitter postings to gather information on the locations of power outages. For account security, social media is not connected to customer accounts, and customers should never post their account information on social media.*

Storm Tips

Storm tips are available on www.kub.org under the "Outage Center" tab. The Red Cross also has tips on its site at www.redcross.org.

Stay Away from Downed Power Lines / Contact with Trees and Limbs

As restoration efforts continue, KUB advises customers to stay well away from any downed power lines as they may be energized. Also be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided. Trees and limbs on the ground may be in contact with energized power lines and may pose a threat as well. Additionally, customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews.

Also, KUB would also like to remind customers that dig-ins to buried utilities can hurt people and damage property. As customers prepare to restore property from possible storm damage they may need to Call 811 three days before digging to have buried utility lines located and marked. It's a free service to the customer.

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