

## Media Advisory #4

March 1, 2017 5:30 p.m. For Immediate Release

For more information, contact: KUB Community Relations

Customers Out: 226

Peak Outage Number: 4,733

Restoration Time: All current repair jobs have been assigned, and most customers will be restored by

midnight tonight.

KUB and contract crews will continue to work to restore those customers still without power following strong winds and severe weather in the KUB service territory.

## **KUB Thanks Customers and Employees**

As restoration efforts are completed, we thank our customers for their patience and support. We also thank our employees, our contractors, and the off-system crews for their hard work, and appreciate all that they do to support the area.

## **Reporting Your Outage**

If customers have not done so, they should report their outage via our automated phone system by calling 524-2911 or 1-800-250-8068. Outages can also be reported online at <a href="www.kub.org">www.kub.org</a>. The automated phone system and online are the fastest ways to report your outage. KUB would also like to remind customers that we do not check Facebook or Twitter postings to gather information on the locations of power outages. For account security, social media is not connected to customer accounts, and customers should never post their account information on social media.

## Stay Away from Downed Power Lines / Contact with Trees and Limbs

As restoration efforts continue, KUB advises customers to stay well away from any downed power lines as they may be energized. Also be mindful that trees leaning on power lines, utility poles, and related equipment can conduct electricity, and contact should be avoided. Trees and limbs on the ground may be in contact with energized power lines and may pose a threat as well. Additionally, customers are reminded to stay at least 25-feet from the work area for their safety and the safety of our crews.

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