



---

## News Release

May 14, 2024  
For Immediate Release

For more information, contact:  
KUB Communications

### **KUB's 2023 Water Quality Report is Now Available** *KUB customers can be confident their water is the highest quality*

**Knoxville, TN** – KUB is committed to providing safe, high-quality drinking water to the community and is excited to share its 2023 Water Quality Report.

The Water Quality Report details KUB's water quality record, stringent monitoring and testing, and the maintenance of its water system. The report also informs the community and instills confidence regarding the quality of the water KUB provides.

KUB encourages its customers to learn more about KUB water in the report, which can be viewed online at [www.kub.org/2023kubwaterquality](http://www.kub.org/2023kubwaterquality) or requested by phone at 865-524-2911.

#### Report highlights:

- KUB's state certified water quality laboratory performs over 100,000 tests per year – many more than required by state and federal laws.
- KUB checks for more than 150 contaminants to ensure drinking water and waterways are safe.
- Through KUB's Century II infrastructure maintenance program, KUB replaces a portion of its water pipes each year with pipe that is designed to last for an average of 100 years.

KUB water plays an important role in the community. Water is vital to our lives, and KUB is proud to provide this service to its customers.

To find out more about KUB's commitment to clean, safe drinking water, what you can do to protect our rivers, or how to reserve the H2O To Go mobile water station, visit [www.kub.org/water](http://www.kub.org/water).

###

*KUB provides more than 486,000 customers in Knox and parts of seven surrounding counties with safe and reliable electric, fiber, natural gas, wastewater treatment, and water services.*