

Addendum No. 1

Project: PeopleSoft Development Services RFQ
Control No: 948
Issued: To all listed plan holders
Date: July 17, 2017

This addendum forms a part of the Agreement described above. The original Contract Documents and any prior addenda remain in full force and effect except as modified by the following, which shall take precedence over any contrary provisions in prior documents.

Please note: All electronic documents need to be sent directly to bids@kub.org, any documents sent through a secured site will not be accepted.

RFQ Due Date has changed to Tuesday, July 25, 2017PM EST

Questions and Answers:

What is the desired length of the contract?

This is to get a PSA in place, so it will be the usual 2-year term of a PSA. Work will be by project as needed, not continual.

Does KUB have a preference for US-based resources or is a mix of US-based and remote offshore employees (not subcontractors) acceptable?

US Based preference. No connections to our network are allowed from off-shore.

Is KUB currently using a managed services provider?

No

Does KUB plan to use the responses for budgeting and information purposes only or will services be procured as a result of this RFQ process?

The responses will be used to set up PSA's with providers. Services will be purchased as needed.

Does KUB have a preference for services pricing with respect to hourly, fixed, or a mixture of both? Does KUB have a desired format for pricing information?

Hourly. Work authorizations will include a fixed maximum.

What is the number of environments by application pillar?

DEV, TEST, STAGE and PROD

What is the production database size by application pillar?

Varies by application.

Are non-production environments a full-size copy of production?

Yes

What are the Core and concurrent (if known) user counts by application pillar?

Varies by application.

Can KUB provide a diagram or overview of the existing architecture?

Not prior to signed engagement and this information would be provided per project and only reflect the required architecture.

What operating systems are in use?

Combination of Windows Server OS and IBM AIX Unix

Can an overview of the existing KUB support staff?

5 PeopleSoft Developers, 6 DBA's and 4 AIX admins

Will this staff continue to be a part of the day-to-day support for KUB applications?

Yes, services will be project based for supplemental resources

Does KUB have need for day-to-day, ongoing support in the PS Admin, DBA, and Application Support areas? Or is the need more of an ad-hoc or as needed basis?

As needed

Can KUB provide an overview of the typical day-to-day support activity?

Handled in house

Does KUB have any after-hours support needs?

No, except for support after project go-live for a specific amount of time

Functional support? Technical support? Development? Application or architecture troubleshooting? PS Admin or DBA? Hyperion?

Potentially, all of the mentioned areas

Is there a need for more of one skill set above vs. the others?

Currently, development skills

Are there certain areas or applications that require more attention than others?

No, work will be project based

Does KUB have specific pain points, i.e.—performance? Stability problems? Recurring application or data problems?

No, these are handled in house when they arise.

Where does KUB stand on updates and upgrades, i.e.—patches/PeopleSoft Update Manager (PUM) updates? Need for PeopleTools upgrades?

We are currently in a project to bring our PeopleSoft 9.2 systems to current images and to upgrade Tools to from 8.54 to 8.55

Are these activities on the planning horizon for KUB?

Plan to update images semi-annually.

Are there other projects coming up that may require special support needs?

As requested by functional stakeholders, currently beginning one project with more on the horizon.

The RFQ mentions the possibility of implementation of new modules within applications, can KUB tell us which modules are being considered?

Considering eComp/ePerformance with customization.